

# HYDRAPRO LIMITED 5 YEAR PRODUCT WARRANTY

Products covered: Well Tanks manufactured for HYDRAPRO.

This warranty cannot be transferred - it is extended only to the original Purchaser or First User of the Product. By accepting and keeping this Product you agree to all of the warranty terms and limitations of liability described below.

**IMPORTANT WARNING - READ CAREFULLY THE INSTALLATION, OPERATING, AND MAINTENANCE INSTRUCTIONS MANUAL.**

***To avoid serious personal injury and/or property damage and to ensure safe use and proper care of this Product, use ONLY in cold well water systems with a maximum working pressure of 150psi and a 125psi safety valve installed.***

**Who Receives HYDRAPRO Product Warranty:**

The original purchaser or first user of the HYDRAPRO Well Tanks. The warranty is non-transferable.

**What is Covered by This Warranty:**

Products are warranted to be free from defects in material and workmanship for five (5) years.

**What HYDRAPRO Will Do If You Have a Covered Warranty Claim:**

HydraPro will, at its sole option, either (i) make repairs to correct any defect in material or workmanship, or (ii) replace the defective parts or Product. Because HydraPro is not the manufacturer, it reserves the right for substitute parts or Product to be different in design, construction or materials should the manufacturer make such changes. Any unit replaced within the original warranty period shall have the balance of that original warranty period.

**What This Warranty Does Not Cover:**

This Warranty does not cover any failure or problem unless it was caused by a defect in material or workmanship. This warranty does not cover labor costs, shipping charges, service charges and delivery expenses, administrative fees or any costs incurred in removing or reinstalling the Product. This warranty does not cover any claims submitted to HydraPro more than 30 days after expiration of the five (5) year warranty period. In addition, this warranty shall not apply:

- If the Product is not correctly installed, operated, repaired or maintained as described in the Manual provided with the Product
- To any failure or malfunction resulting from abuse (including freezing).
- To any failure or problem resulting from accident or alteration, lightning, flood, earthquake or any other environmental condition.
- If the product is improperly or negligently handled, shipped, stored, or operated.
- if the Product is used anywhere except the United States, its territories or possessions, or Canada.
- this Warranty also does not cover repair or replacement costs not authorized in advance by HYDRAPRO.

**Warranty Limitations**

THE WARRANTY CONTAINED HERIN IN THE EXCLUSIVE WARRANTY FOR THE PRODUCT AND ARE GIVEN IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. NO SALES REPRESENTATIVE OR OTHER THIRD PARTY IS AUTHORIZED OR EMPOWERED TO PROVIDE WARRANTY COVERAGE FOR A PRODUCT. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. Some states do not allow limitations on how long an implied warranty lasts, so the above may not apply to you.

**Limitations of Remedies**

The remedies contained in this warranty are the original purchaser's or first user's exclusive remedies. In no circumstances will hydrapro be liable for more than, and purchaser-first user's remedies shall not exceed, the price paid for the product. In no case shall hydrapro be liable for any special, indirect, incidental or consequential damages, whether resulting from non-delivery or from the use, misuse, or inability to use the product or from defects in the product or from hydrapro's own negligence or other tort. This exclusion applies regardless of whether such damages are sought for breach of warranty, breach of contract, negligence, strict liability, in tort or under any other legal theory. Such damages include but are not limited to inconvenience, loss or damage to property, mold, loss of profits, loss of savings or revenue, loss of use of the Products or any associated equipment, facilities, buildings or services, downtime, and the claims of third parties including customers. Some states do not allow the limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**What To Do If You Have a Problem Covered By This Warranty**

Any covered Warranty service must be authorized by HYDRAPRO. Contact the person from whom you purchased the Product who must receive authorization from a HYDRAPRO distributor or HYDRAPRO. If you do not receive a prompt response, call HYDRAPRO directly at (877) 813-2333. Notice of a Warranty claim should be submitted by the authorized distributor to HYDRAPRO at the following address:

HYDRAPRO  
225 Marvin Miller Drive SW  
Atlanta, GA 30336

Before HYDRAPRO determines to provide any replacement part or Product, it may as a pre-condition to making such a determination require that the warranty claimant ship the Product postage prepaid to an authorized HYDRAPRO distributor, or to HYDRAPRO and provide proof of purchase evidenced by the original sales receipt.

## ADDITIONAL PRE-CAUTIONS

### ⚠ WARNING

HYDRAPRO Well Tanks must be installed by a qualified professional follow all local and national plumbing and electrical codes. Read and understand fully the instructions included here and those on the manufacturer's website which are updated on a regular basis. Failure to follow these instructions may result in serious injury or death and or property damage and will void the product warranty.

### ⚠ WARNING

This tank is intended for use on potable cold water well systems only and any other use may be dangerous and will void the warranty.

### ⚠ WARNING

This product's performance and life span can be significantly and adversely impacted by aggressive water conditions. A water test should be done at regular intervals looking for corrosive water, acids, and other contaminants which must be treated immediately if present.

### ⚠ WARNING

This system piping must be properly grounded to earth and a dielectric union is recommended in the installation.